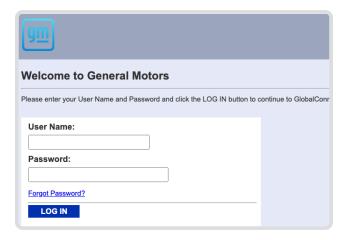


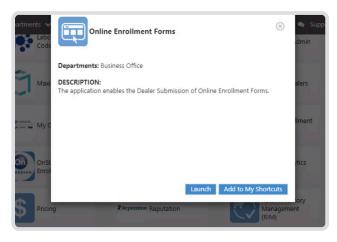
CarNow^a

Real-Time Messaging™

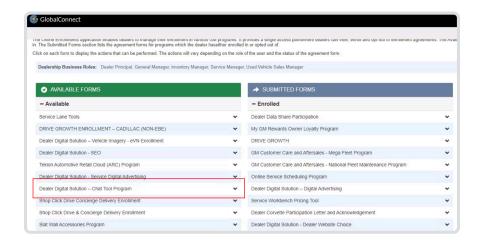
How-To Enroll



Step OneLog in to Global Connect



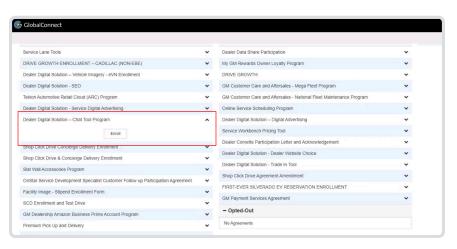
Step TwoLaunch the "Online Enrollment Forms" application



Step Three

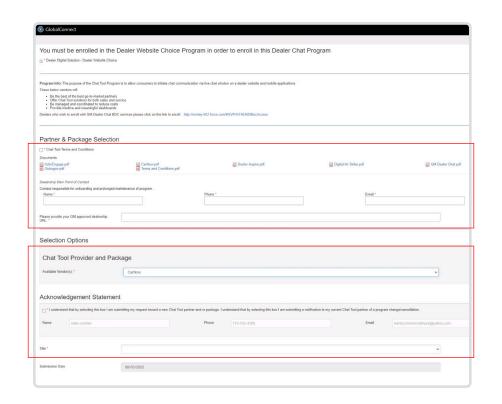
In the "Available Forms" column, expand the "Dealer Digital Solution

— Chat Tool Program" option



Step Four

Click "Enroll" under "Dealer Digital Solution – Chat Tool Program"



Step Five

Check the "Chat Tool Terms and Conditions" box, insert the dealership's main point of contact information, and provide your GM-approved dealership URL in the appropriate entry fields.

Select "CarNow" from the available vendors list in the "Chat Tool Provider and Package" dropdown menu, and complete the required entry fields in the "Acknowledgement Statement" section.

Step Six

Select your preferred package items.

